



**PRAIRIE NORTH REGIONAL  
HEALTH AUTHORITY**

**POLICIES & PROCEDURES**

**Number: 15565**  
**Category: Continuing Care**  
**Title: Client Right To Appeal**

**Approved by: VP Integrated Health Services**

*[Handwritten Signature]*

**Source: Home Care Managers**  
**Date Effective: December 18, 2008**

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|-------------------------|--|--|--|--|--|
| <b>Review<br/>Date:</b> |  |  |  |  |  |
| <b>Initial:</b>         |  |  |  |  |  |

**PURPOSE**

To ensure every client is informed of their right and the process to appeal.

**POLICY**

Every client requesting service has the right to appeal decisions made by Home Care staff and will be informed of this right.